



How does the city assist people to prepare or emergency situations and emergency preparedness?

The City shares information year round to assist residents in preparing for an emergency situation. Public service announcements, fliers and newsletters remind residents of the following <u>Plan and Prepare</u> best practices:

Know the Risks

- 1. Do you know your Storm Evacuation Zone? See inside for how to figure this out.
- 2. Are you in a flood zone?
- 3. Are you in a mobile or manufactured home? An older home?
- 4. Do you have storm shutters? Are your doors and windows impact resistant?
- 5. Have you secured items in and around your home, before tropical force winds arrive?

Do you have a Family Emergency Plan?

- 1. Have you assembled an emergency supply kit, before hurricane season begins? The Disaster Preparedness Sales Tax Holiday is May 29th June 4th this year.
- 2. Is it safe for you to shelter at home or would it be better to shelter outside of your evacuation area with a friend or at a hotel?
- 3. Do you know the location of the nearest public shelter in case you must leave and don't have anywhere else to go?
- 4. Have you communicated to family and friends what your evacuation plans are, if there were an emergency?

Did you know that flood zones are not the same as evacuation zones? Flood zones are determined by FEMA and influence insurance matters. Evacuation zones assess risk based upon storm surge and wind to determine how evacuation zones will proceed.

FEMA Flood Zone Designations

Flood zones are areas mapped by FEMA (Federal Emergency Management Association) for use in the National Flood Insurance Program. Each flood zone designation is represented by a letter or letters, indicating to homeowners their risk for flooding on their property. Homes with a mortgage located in high risk areas must have flood insurance.

You can determine your flood zone by clicking on the Find My Flood Zone link below:

Click here to Find My Flood Zone

Or type in https://leegis.maps.arcgis.com/apps/webappviewer/index.html?id=e8aaa958436d4b2b9924b20eb77b8969

You will use the search icon to type in your address. Labels are provided on the map to describe which flood zone each property lies within. Properties shown in red are VE zones, while properties in blue are AE zones. Please note, if your property lies within two or more flood zones, the more restrictive applies. VE is more restrictive than AE, and a higher number is more restrictive than a lower number.

Evacuation Zones

Evacuation zones are based on storm surge zones determined by the National Hurricane Center. Lee County and Bonita Springs use the letters A—E to identify evacuation zones based on the areas that are likely to be affected by storm surge. A home may be located in a non-evacuation zone but still be in a flood zone because of a nearby water body.

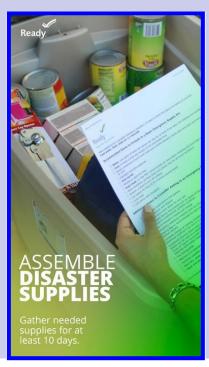
You can determine your evacuation zone by clicking on the Find My Evacuation Zone link below:

Click here to Find My Evacuation Zone

Or type in http://www.leegov.com/publicsafety/emergencymanagement/knowyourzone

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The amount of recommended disaster supplies has gone from a three day minimum to a minimum of seven days, due to lessons learned from Hurricanes Irma and Michael, according to the Florida Division of Emergency Management.

If you plan to stay during a storm and to not evacuate, do plan on having a minimum seven day supply of food, water, medications and pet provisions.

Helpful Information - Hurricane Preparedness

For all Emergences—Call 911

Lee County Emergency Operations Center-

Visit <u>www.leegov.com/publicsafety/emergencymanagement</u> or call 239-533-0622

Bonita Springs Fire Control and Rescue District (NON EMERGENCIES)-Visit <u>www.bonitafire.org/index.cfm</u> or call 239-949-6200

Lee County Sheriff's Office (NON EMERGENCIES)-Visit <u>http://www.sheriffleefl.org/</u> or call 239-477-1000

City of Bonita Springs, City Hall-Visit <u>www.cityofbonitasprings.org</u> or call 239-949-6262

<u>Aid and Assistance</u>

Bonita Assistance Office-

Visit www.bonitaassistance.org or call 239-992-3034

Lee County Human and Veteran Services-

Visit www.leegov.com/dhs

Human Services Main Phone 239-533-7930 Veteran Services Main Phone 239-533-8381 Client Information Line 239-533-7900

United Way Lee-

Visit www.unitedwaylee.org or call 239-433-3900

The Salvation Army Lee-

Visit www.salvationarmyflorida.org/locations/#south or Call 239 278-1551

Catholic Charities-

For Bonita Springs call 239-390-2928 Lee, Hendry & Glades phone line 239-334-4007 Disaster Reco very phone line 23*-322-7835

Red Cross-

Visit www.redcross.org/local/florida/south-florida/

Call 239-278-3401

Department of Health and Human Services-

Disaster Distress Helpline call 1-800-985-5990

To find other local resources-

Visit <u>www.211info.org</u> dial 211 or call 239-433-3900

Information Resources:

Local Public Shelters-

www.leegov.com/publicsafety/emergencymanagement/shelters/publicshelters

Alert Lee notifications-

To receive notifications regarding emergencies sign up at <u>http://www.alertlee.com/</u> Florida State Emergency Response Team - Visit <u>www.floridadisaster.org</u> or call 850-815-4000 Evacuation Zones Map-

Visit <u>http://www.leegov.com/publicsafety/emergencymanagement/knowyourzone</u> Flood Zones Map-

> https://leegis.maps.arcgis.com/apps/webappviewer/index.html? id=c420767df9b3495b8ecf782a5c3a28ef

Florida State Assistance Information Line - Call 800-342-3557

Florida 511 Traveler Information- Visit <u>www.fl511.com</u> to download information and app

Local 211 Helpline- Dial 211 or call 239-433-3900

Gas Buddy- To find gas stations visit <u>www.gasbuddy.com</u> Hurricane Readiness Information-

> Visit <u>www.ready.gov/hurricanes</u> Visit <u>www.weather.gov/safety/hurricane</u> Visit <u>www.cityofbonitasprings.org</u>

Price Gouging– Attorney General Ashley Moody's office - Call 1-866-966-7226 or myfloridalegal.com

<u>Utilities/Waste</u>

FPL (Florida Power and Light) - Visit https://www.fpl.com or call (800) 468-8243

Tampa Electric Peoples Gas- Visit <u>www.peoplesgas.com</u> or call 1-877-832-6747

Bonita Springs Utilities-

Visit <u>www.bsu.us</u> Call 239-992-0711 or 800-583-1496

Lee County Solid Waste- Visit http://www.leegov.com/solidwaste or call 239-533-8000

Advanced Disposal - Call 239-334-1224

FEMA

Disaster Assistance-

Visit <u>www.disasterassistance.gov</u> or call 1-800-621-FEMA(3362)

For those with a speech or hearing disability call 1-800-462-7585 For those who use 711 or Video Relay Service call 1-800-621-3362 Bonita Springs is a tropical paradise, but along with Florida's year-round sunshine comes the risk of hurricanes. If you haven't created your family emergency plan for hurricanes, now is the time to get started.

Lee County Emergency Operations Go to www.leeeoc.com to prepare you and your family and get up to date watches, warnings and information.

Hurricane preparedness can save lives. Be prepared!

Lee County Emergency Management handles emergency messaging for the City Bonita Springs. We encourage all residents to visit www.leeeoc.com for more information about how to stay informed during emergencies.

During emergencies or larger disasters it is important that residents and visitors stay informed. Lee County Emergency Management has multiple ways for you to get the most updated disaster related information. Check out the links below and make sure you subscribe and are prepared when disaster strikes.

Visit: <u>http://www.leegov.com/publicsafety/emergencymanagement/alerts</u> to sign up for emergency messaging notification today! Lee County Emergency Messaging notifications systems include Everbridge, a mass notification system. This is a FREE Lee County service by which residents and businesses are notified via telephone, text, and/or email regarding emergencies or critical protective actions required to safeguard life and property.

Also, LeeAlert is FREE application available for iPhones and Androids.

Integrated Public Alert Warning System—Lee County Public Safety is a FEMA Integrated Public Alert Warning System (IPAWS) Alerting Authority. We can utilize the IPAWS to alert and warn Lee County residents and visitors about serious emergencies through various means, including the Emergency Alert System (EAS), Wireless Emergency Alerts (WEA), and the National Oceanic and Atmospheric Administration (NOAA) Weather Radio. See FEMA's IPAWS website for more information. Visit: <u>www.fema.gov/integrated-public-alert-warning-system</u>

