

AGENCY	CURRENT PROCEDURES
Abundant Grace	Brown Bag- Wednesdays and Sundays 11:30-12:30
ACT	<ul style="list-style-type: none"> • Our hotline is still operational, our shelters remain open and you can still make an appointment for outreach counseling/therapy. • Regarding outreach counseling/therapy, we can help, if it is safe for the victim, by providing the counseling/therapy through secure teletherapy (video) counseling/therapy. • rape crisis center is operational. Rape victims must call our hotline to schedule the forensic examination.
Affordable Homeownership Foundation	<ul style="list-style-type: none"> • We are distributing supplies to all of our tenants that live month to month and are very low income and can't be there when things just disappeared off the shelves so we are dropping off supplies, like disinfectant wipes, toilet paper, paper towels, water and any canned food we can gather • We are currently taking intakes over the phone and gathering info and forwarding to the appropriate agencies but not seeing any clients in the office. • We are in the office working on grants and deadlines. • We are rehabbing one house and getting ready to build another. <p>Just practicing our social distancing and trying to keep positive. ☺</p>
Agency for Persons with Disabilities	<ul style="list-style-type: none"> • APD issued an Emergency Order to providers suspending certain renewal deadlines due to COVID-19. <ul style="list-style-type: none"> • APD-licensed group homes, are restricting visitors in compliance with the Executive Order to protect the health and safety of our customers. • APD Adult Day Training programs are screening visitors for possible exposure to COVID-19 using a visitor questionnaire. The questionnaire is also being used to screen visitors coming into APD Regional Offices.

	<ul style="list-style-type: none"> • Waiver Support Coordinators will interact via technology
All Souls Food Pantry	Reduced hours. Open Wednesday, 9-10:30 a.m.
Angel Wings	We are operating normally and have one space currently with a possible second space in a week or so. Referring agencies can call 239-898-0945. Please note that our target demographic is single women without dependent children, substance abuse issues, or major medical concerns that want to re-enter the workforce and move toward self-sufficiency and independence.
Better Together	We are open and ready to serve! We are being mindful of hostings, asking questions- have they been out of the country in the last two weeks, currently ill, etc, Helping families problem solve.
Bonita Springs Assistance Office	Food distribution only at this time
Cape Vineyard Community Church	<p>Cape Vineyard Community Church will be doing our Thursday night food pantry and dinner church much differently. We will be going drive-thru instead of inside and sit down. From 4:30-6:30pm guests will be able to drive thru our lines in the parking lot behind our church (the club square parking lot) to register and receive free groceries (open to all, once a month) as well as the Harry Chapin Care & Share groceries (open to those who meet the Harry Chapin requirements, once a month). They will also receive a delicious hot meal to-go style for each person in their household (no restrictions, available each week). We invite anyone and everyone in Lee County who needs assistance to come and receive it here, you do not have to go to this church to receive free groceries.</p> <p>We have a large homeless population that depends on breakfast here every Sunday. While we are streaming live services on Sunday and not gathering in large groups, those who show up for breakfast will be given to-go meals.</p> <p>Our office is closed at this time as we are working remotely from home. All correspondence will be responded to. People can request prayer and stay up to date with our services and events by going to capevineyard.com.</p>
Catholic Charities	Elizabeth Kay Galeana Center, 4235 Michigan Avenue Link--Drive thru pantry Friday 9-1pm

	<p>Juan Diego Outreach Center, 28360 Beaumont Road, Bonita Springs 34134</p> <ul style="list-style-type: none"> • Drive-thru pantry Thursday 9-12
Center for Independent Living	Offices are closed to public. Staff still taking calls, responding to emails, and providing information and referral services to new callers.
Center for Progress & Excellence	<p>Mobile Crisis Staff will work remotely from home to limit COVID-19 Exposure. Staff members WILL continue to respond to all calls through the Crisis Hotline.</p> <p>Dispatch Department are adding 2 additional questions to the Dispatch questionnaire. 1) Is the client experiencing any cold like/flu like symptoms 2) Has the client traveled outside the US within the past 30 days.</p> <p>All calls to the CPE Office will be transferred to the on-call Crisis Hotline.</p> <p>All staff are to utilize telehealth (Doxy Me) to provide mental health services (therapy sessions, service linkage, mentoring, etc)</p>
City Gate Church Homeless Services	Closed at this time
Community Cooperative	<p>COMMUNITY CAFÉS To-Go Meals Only</p> <ul style="list-style-type: none"> • Monday thru Friday, 10:30am-12:00pm 3429 Dr. Martin Luther King, Jr. Blvd, Fort Myers • Monday thru Friday, 7:00am-8:30 a.m. 100 Chapel Street, Fort Myers Beach • EMERGENCY GROCERIES All emergency grocery distribution will be available at our Mobile Food Pantries ONLY. Participants will be required to stay in vehicles. Schedules are on our website. • SOCIAL SERVICES Limited services available 8:30am-12:00pm Monday, Tuesday, Thursday & Friday, as well as by appointment. • MEALS ON WHEELS Regular meal delivery Monday thru Friday • All events, classes, and community partner events onsite and off have been suspended until April 13.
Florida Self-Directed Care	At Florida Self-Directed Care (FLSDC)- related to NAMI Collier’s decision to honor social distancing

	<p>recommendations- we are still functioning, though remotely. We are making an effort to connect with everyone in our program and still accepting inquiries, with the understanding that meetings will not be face to face until further notice, therefore all support and business is being conducted via phone, mail, and email.</p>
Fort Myers Rescue Mission	No new residents at this time.
Goodwill Industries of SWFL	<p>Goodwill Services:</p> <p>All job fairs, events and large meetings have been canceled or postponed</p> <p>Our Community Resource Centers (Job-Link) will be closing to the public effective March 25, 2020.</p> <p>Services will continue to be provided Monday – Friday, 8:30 am – 4:30 pm, by telephone and using digital tools.</p> <p>To access services, please call:</p> <p>Fort Myers and Lee County residents Palm Beach (239) 693-9510</p> <p>Lehigh (239) 369-4774</p> <p>Bonita Springs (239) 357-4024</p> <p>Opportunity Center (239) 995-2106, ext. 2226</p> <p>MicroEnterprise Institute: All classes and graduations have been postponed until the end of the month.</p> <p>Pathways to Opportunity Program: Our Adult Day Training program will be closed as of 3/18/20 with an anticipated reactivation date of 4/1/20.</p>
Grace Works Unlimited	<p>Grace Works Unlimited has stopped all volunteering at this time. We are working on a partnership to open up a small food pantry for San Carlos Park residents after this weekend. I can update you when we are ready to open.</p>
Harry Chapin Food Bank	<p>Harry Chapin Food Bank is open for operations. We are continuing to support agencies in our</p>

	<p>network as best we can with limited donations and volunteers.</p> <p>As always, we do not serve individuals directly at our facilities.</p> <p>Senior kit distributions are continuing unchanged. Some distribution sites may close, and timing may shift. Clients should check our website for updates.</p> <p>Our mobile pantries are operating normally right now, with adjustments to protect participants from infection. Mobile pantries will transition soon to a drive-thru model distributing kits of shelf-stable items supplemented with fresh food as available.</p>
<p>Housing Authority City of Fort Myers</p>	<p>HACFM has temporarily closed our offices due to the progressing COVID-19 Pandemic. This decision was made in the best interest for staff as well as all of the customers we service. We recognize our need within the community, and we will continue to do our very best to meet our obligations and continue business as close to normal as possible. Monthly, HAP will continue to process monthly, Annual and Interim Recertifications will be processed by mail, Interim adjustments MUST be emailed to your caseworker, along with proof of actual changes, etc... This will play out as Our offices are operating PRIMARILY by mail and email. If you have any concerns, feel free to address by email and/or regular mail. I am also accepting faxes at List personal fax ONLY. Should you use fax, please be sure to include Head of Household Name on documents. Please check our agency website for updates and www.hacfm.org. I apologize for any inconvenience this may pose. I'd like to thank you in advance for your patience and cooperation. Please do your best to remain safe. Enjoy your day. Section 8 HCV Staff.</p>
<p>Human and Veteran Services</p>	<p>Street outreach currently suspended. Lobby is closed at this time. Drop box at front of building.</p>
<p>Jewish Family and Children Services of Sun Coast</p>	<p>JFCS staff are working remotely.</p> <p>Coordinated entry and JFCS intakes will be completed by calling 941-366-2224 ext. 628.</p>

	<p>Clients will be contacted by cellular/telephone or video if client access is available.</p> <p>JFCS Staff is attend meetings and trainings by conference calls and webinars if available.</p>
Lee County Housing Authority	<p>Discontinued office hours for the general public. LCHA staff do report to work and are available by phone</p>
Lee County Housing Development Corporation	<p>Due to the Coronavirus (COVID-19) National Emergency & for the safety of clients and employees, Walk-in services and face-to-face appointments for Lee County Housing Development Corporation are suspended until further notice. Clients may call 239-275-5105 or email adminasst@leecountyhdc.org for further guidance.</p>
Lutheran Services Florida	<p>Lutheran Services Florida CINS/FINS and Oasis Youth Shelter remains fully operational at this time. Staff are working remotely and in the office to limit exposure. We continue to have 24/7 screening for services and are utilizing a virtual platforms to provide services to clients. Admissions to Oasis will receive additional screening for eligibility.</p>
McGregor Clinic	<ul style="list-style-type: none"> - McGregor Clinic will be operating at a reduced staff and client schedule. - Teledoc services will be utilized to encourage clients to stay home. - Case management will be in touch with clients as needed. - McGregor Community Services will be operating normal business hours <ul style="list-style-type: none"> o Carrell's Closet will be closed to the public; o Active clients may obtain grocery bag while supplies last. o HIV testing is available to all persons not experiencing fever or upper-respiratory related symptoms - Clients will have temperature taken at entrance and will be not be permitted to enter with a temp. above 99.9F - All community gatherings/support groups are postponed for the next four weeks, or until further notice.

<p>Military Outreach Coordinator Florida Covering Kids and Families University of South Florida College of Public Health</p>	<p>We are a project of USF and all our travel for outreach is suspended until further notice. I am working remotely but still sending information electronically about our project, speaking with perspective and current partners by phone and continuing enrollments virtually.</p>
<p>Operation Par</p>	<p>We are still open for our normal dosing hours with all our staff and taking new admissions. Limited interactions with patients has been encouraged as we monitor the flow of patient traffic to allow entrance into our buildings in small numbers at a time and our substance abuse counselors have been utilizing telehealth to conduct counseling sessions. Anyone who presents with a temperature or symptoms that raise a concern is not allowed into the building. We have measures in place to assist clients who present to the building with concerning symptoms</p>
<p>SalusCare</p>	<p>COVID-19 screening is being actively utilized at all of our entry points. We have suspended visitation in residential and acute care programs in order to minimize and mitigate exposure to the virus and we continue to suspend use of our conference space at Evans, Ortiz and Cape Coral locations for after-hours groups. The lion's share of meetings and scheduled gatherings have been moved to a conference call environment. As previously mentioned, we are identifying ways to temporarily reduce our on-campus foot print to protect the staff that are providing care onsite from exposure, as well as patients.</p>
<p>St. Martin de Porres</p>	<p>St. Martin is serving dinners in takeout only containers from 3-6 Monday through Friday. They are distributed outside.</p> <p>Food Pantry Closed this Friday, April 3, due to lack of supplies but hopefully will re-open the following Friday. The pantry is operating outside with only one individual at a time able to select food handled only by volunteers. No more than 5 can stand together. We will try it this Friday and determine if we will move to pre-packaged bags or not.</p>

	After school classes are not operating.
St. Matthew's House	St. Matthew's House Thrift Stores and Programs are open. In need of food donations!
SWFL Free Pain Clinic	At this time, the SWFL Free Pain Clinic is still scheduling appointments for healthy individuals on Tuesdays and Thursdays from noon to 5pm. We do not take walk-ins. 239.307.7107 for appointments and eligibility.
The Salvation Army	Evening meals are served to-go. Shelter -no new intakes into Center of Hope Family Unit Shelter, Triage Center and Crossroads substance abuse recovery program. Effective Monday 3/30 new Salvation Army Pantry hours. Tuesday – 4-7 pm Wed. – 1-4 pm - Mobil with the Canteen. (location to be determined) Thursday – 12-3 pm
We Care Outreach at White Cross Church 247 Pine Island Road, N. Fort Myers (the same side of street as Walmart	White Cross Church - The Word-We Care Outreach- Free meals continue! Showers available Thursday and Friday - 6:00p.m. Saturday and Sunday- 9:00 a.m.